

From the Florida Agency for Healthcare Administration  
**Florida Medicaid Health Care Alert: May 2014**

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**Provider Type(s): 90**

**DME Provider Compliance Reminder**

The Agency is increasing statewide monitoring of DME providers and all DME providers should take measures to ensure they are fully compliant with policy. Some of the specific issues the Agency routinely monitors include:

- Must be easily accessible to the local public served during its scheduled, posted business hours.
- DME providers must be active to remain eligible for participation and must have substantial stock as defined in the [DME and Medical Supply Services Coverage and Limitations Handbook](#).
- Must operate no less than 5 hours per day and no less than 5 days per week.
- Must have signage that can be easily read from a distance of twenty feet, which readily identifies the business location as a business that furnishes durable medical equipment. Medicaid enrolled pharmacies, other than pharmacies that supply oxygen and oxygen related equipment, with an active DME provider identification number at the same location may be exempt from this requirement; however the pharmacy must be properly identified as a pharmacy.
- Must be in compliance with the Americans with Disabilities Act (ADA), regarding parking and public access requirements.
- Must maintain proof of accreditation from an authorized accrediting organization, and have documentation of accreditation available for review.
- Must maintain proof of a current surety bond, unless exempt, and have documentation of the bond (or proof of exemption) available for review.
- Must have current county and municipality Business Tax Receipts displayed appropriately and available for review.
- Must have applicable, required licenses (e.g., HME, Oxygen, Orthotic/Prosthetic) displayed as required and available for review.

Additionally, be advised that the Agency continues to see instances where DME providers have changed addresses and either failed to update their provider enrollment information altogether or have updated only their primary provider identification number and failed to ensure that all provider identification numbers are updated as applicable. The failure to maintain current service address information with Florida Medicaid may result in payment suspension as well as termination, recoupment of reimbursements, and sanctions.